



2022 - 2023 ANNUAL REPORT

Bridging the gap from
homelessness to home



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Acknowledgement of Country

Wollongong Homeless Hub and Housing Services acknowledge and pay our respects to the Dharawal people, who are the Traditional Custodians of this land on which we operate our services. We would also like to pay our respects to Elders both past and present of the Dharawal Nation and extend that respect to all Aboriginal and Torres Strait Islander people. We recognise the continuing connection the Dharawal people have to their land, waters, culture and community and we are grateful for the opportunity to live and work on their land.

We value and include people of all cultures, languages, abilities, sexual orientations, gender identities and gender expressions. We are committed to providing programs that are fully inclusive. We are committed to the safety and wellbeing of all people of all ages.

Artwork: A collaborative piece with The Wollongong Homeless Hub and Housing Services and artists Aunty Lorraine Brown & Narelle Thomas.



Story: As life is, we strive to be connected to something in our lives that keep us strong to deal with everyday life. The hands represent our strengths, our connection to the special things in life itself. The connection of lines to the concentric circles are our journeys and the paths we take to help us in our own personal struggles and at times with some help.



About Us

Wollongong Homeless Hub and Housing Services (WHHHS) has been bridging the gap from homelessness to home since 1987 when we commenced operation as Wollongong Family Emergency Housing (WEFH).

Through our skilled teams of experienced workers, we assist individuals and families who are homeless to transition into crisis, transitional and long-term accommodation.

This assistance can take many forms depending on the individual situation. We provide food assistance, facilitate access to community and government services, and offer a range of programs designed to assist clients overcome a variety of complex barriers to establish new tenancies. We are there.

WHHHS aims to provide a service to support families and individuals in crisis, assisting them to achieve a level of independence that enables them to reengage with their local community and live independently.

We achieve these aims by using an integrated, collaborative service delivery model that identifies and responds appropriately to the needs of families and individuals, beyond providing shelter.





Our Vision

To be a voice for a diverse homeless community, that includes individuals, families, and young people, experiencing homelessness or at imminent risk of homelessness. Assisting individuals and families to make the transition from homelessness to home.

Our Mission

To alleviate distress and empower vulnerable people from all backgrounds who are homeless or at risk of homelessness and support them in transitioning from homelessness to home.

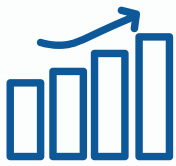
Our Purpose

To bridge the gap from homelessness to home.



Strategic Priorities Overview 2023-2024

Purpose - To bridge the gap from homelessness to home



**Strengthen & Grow
Service Delivery**



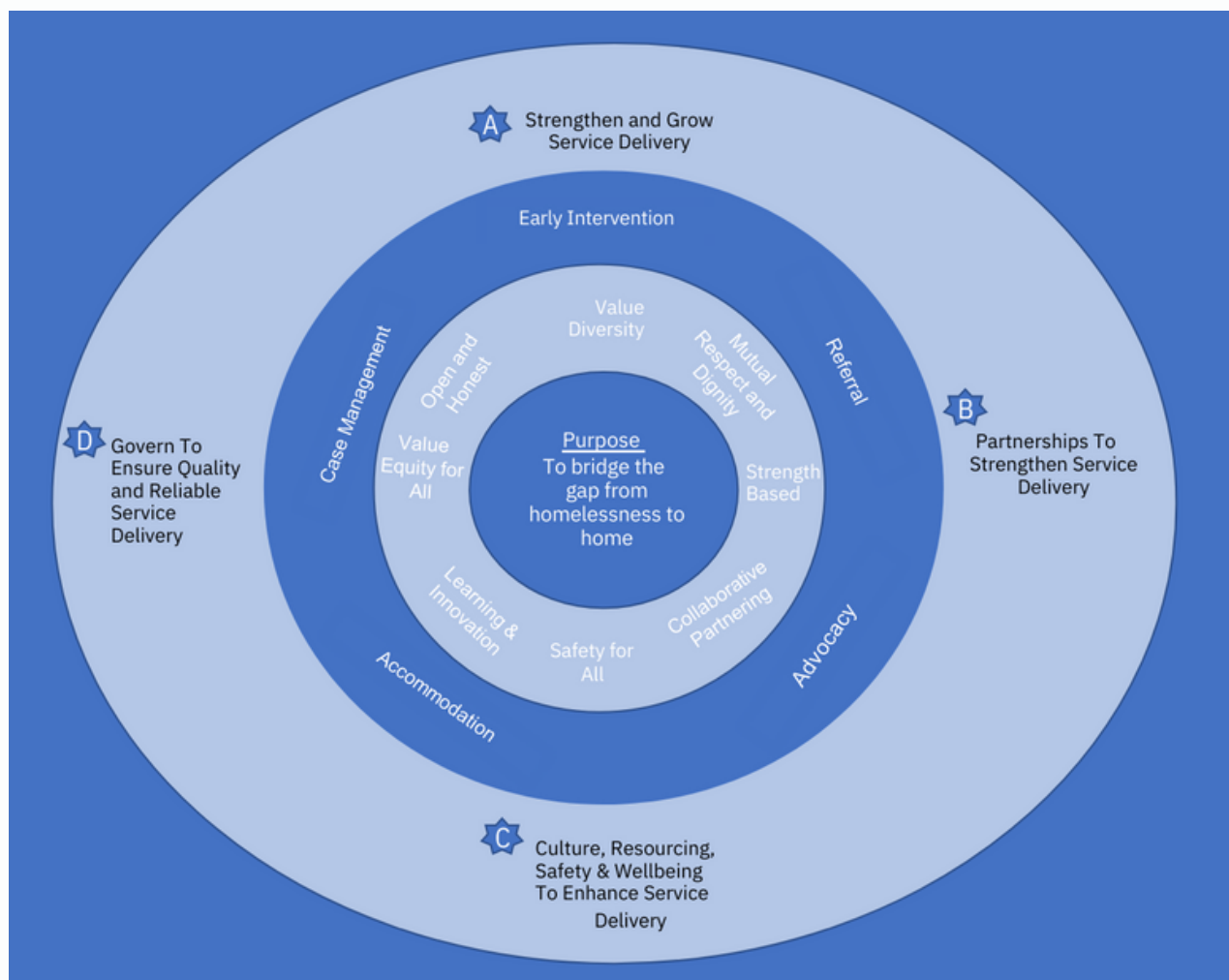
**Partnerships to
Strengthen Service
Delivery**



**Culture, Resourcing,
Safety & Wellbeing to
Enhance Service
Delivery**



**Govern to Ensure Quality
and Reliable Service
Delivery**



President's Report



Jane Milinkovic

The Year that was 2023!

Firstly, a big thank you to all the supporters of WHHHS, and for taking the time to read over our 2023 Annual Report and what was another big year for the organisation.

My second year as Chair, and fifth as a Board Director, I take this opportunity to again reflect over the gains, the challenges and the learnings, but most importantly the roll-out of many of the organisation's ever developing strategies and visions, as we continue to strive to bridge the gap from homelessness to home.

2023 saw a continued strengthening of the organisation's financial base in line with the strategic direction that was established in years past. This places WHHHS in strong stead to continue as an area leader in the provision of homelessness services.

The design and planning stages of the Corrimal development site nears completion. Demolition of the former shopfronts has been completed with construction of the 12 dwellings to commence by the end of 2023 all going well. Another step closer! We haven't stopped there. We have been in a fortunate position to secure a further 8 bed unit block in Windang, giving WHHHS immediate access to housing for those in need.

The Mobile Van, which launched in 2022, has gone from strength to strength seeing its first full year in operation. Staffed by a truly dedicated team delivering a mobile outreach service at the coal face.



The van is on site throughout the week at community and neighbourhood centres across the Illawarra along with Thursday nights at Wollongong train station. Collaborating with other valued services like Streetside Medics and Orange Sky Laundry, our support staff assist clients with all aspects of housing support, including access to temporary accommodation and to the private rental market. Being on the ground allows our staff to provide immediate referrals to a broad range of community services such as medical and mental health services, youth services, domestic violence and drug and alcohol referrals, financial counselling, welfare agencies and general legal services. We continue to take the Hub to the people!

As always, the complexities of homelessness can often be challenging to the community. We see this often in our daily service delivery. Sure, it can be confronting to have those in need living next door! It can be challenging to our day to day lives having to consider that our neighbour may not be doing as well as us. We strive to encourage you to challenge bias! It could easily be someone close to you that finds themselves in need of housing support when least expected. You could only hope that the help is forthcoming in a caring and dignified way if you or someone you know were ever in need. Out of sight, out of mind is not the answer. For this reason, engaging with and educating the community remains a key part of our commitment to deliver services in a respectful and caring way.

WHHHS understand solutions to reducing homelessness in our community and around Australia is an ongoing debate. A debate we are proud to be a part of through our engagements with Homelessness NSW, Federal and State Government Members. We remain a strong advocate for changes in Temporary Accommodation in NSW.

The organisation remains focused on strengthening its governance strategies through the ongoing work of the Risk and Audit sub-committee and the Property Working Group.



The strength of the organisation's governance structure places us in good stead for achieving accreditation in 2024 under the Australian Service Excellence Standards for specialist homelessness services. This has been a significant undertaking by the CEO, Executive Team, John Chesher, Board Member and the board more broadly.

I would like to thank all Board Directors for their commitment of both time and expertise to these committees. I extend a warm thanks to our exiting Board Member Lynton Nicholas, and welcome incoming Board Member Bernadette Christie-David. Bernadette comes with a strong background in finance along with an empathetic approach to the Purpose and Mission of WHHHS.

Thank you to the continuing Board Members Armando Reviglio, Michael Johnson, Bill Simpson, Mark Evans and John Chesher for your on-going voluntary commitment and contributions.

To our Executive team and staff, thank you for your ongoing commitment to our organisation. I take this opportunity to welcome new staff and trust their transition into the WHHHS workplace has been a supportive one.

To our CEO Mandy Booker, on behalf of the Board, I extend a warm thank you and ongoing gratitude for your strength, passion, dedication and leadership of the organisation, its staff and for your care for those at the receiving end of our services.

Let's move into 2024 with strength and focus so we can continue to "Bridge the gap from homelessness to home".

Jane Milinkovic
Chair

Wollongong Homeless Hub and Housing Services



Message from the CEO

Dear Board Members, Staff, Volunteers, and Supporters,

I am pleased to present the CEO's Annual General Meeting (AGM) Report for Wollongong Homeless Hub and Housing Services for the fiscal year ending 2023.

This report outlines our accomplishments, challenges, financial status, and future goals as we continue our mission to provide assistance and support to homeless individuals and families in our community.



Overview of Achievements

- 1. Impact on Homelessness:** Over the past year, Wollongong Homeless Hub and Housing Services continued to make a significant impact on homelessness in our community. We provided accommodation, food, clothing, and support services to 2597 homeless individuals and families.
- 2. Housing Initiatives:** We successfully provided 10,955 bed nights to homeless individuals helping them transition from homelessness to permanent housing.
- 3. Outreach Programs:** Our outreach programs, including brief intervention support, mobile food distribution, clothing, blankets, toiletries and medical clinics with NSW Health reached 1298 homeless individuals, providing them with essential services and resources.
- 4. Partnerships:** We strengthened our collaborations with local businesses, government agencies and other non-profit organizations, enabling us to expand our reach and services.

Challenges Faced

While we have made significant progress, we also encountered several challenges during the year including:

- 1. Increased Demand:** The demand for our services continued to rise, placing strain on our resources and staff.
- 2. Funding and Fundraising:** The economic uncertainties caused by the pandemic made fundraising more challenging, affecting our financial stability. Continued underfunding of our primary services puts us in a position to evaluate the viability of future programs.
- 3. Volunteer Shortages:** We faced difficulties in recruiting and retaining volunteers due to lower numbers and changing work patterns.

We managed to maintain financial stability through careful budgeting, cost-control measures, and generous donations from our supporters. We are actively working on diversifying our funding sources to ensure long-term sustainability.

Future Goals:

Looking ahead, our primary objectives for the upcoming year include:

1. **Expansion of Services:** We plan to expand our outreach and housing initiatives to reach even more homeless individuals and families. Completion of the 12 Social housing units for Women and Children late 2024. Relaunching of our new hub space in early 2024.
2. **Quality Assurance:** We will complete our ASES SHS accreditation in early 2024.
3. **Resource Diversification:** We will continue efforts to diversify our funding sources, including grants, corporate partnerships and individual donations.
4. **Volunteer Recruitment:** We aim to address our volunteer shortages by launching targeted recruitment campaigns and providing more flexible volunteer opportunities.
5. **Advocacy:** We will advocate for policies and resources at the local, state and national levels that address the root causes of homelessness and support our mission.

Conclusion

I want to express my ongoing gratitude to the board, staff, volunteers, and supporters of Wollongong Homeless Hub and Housing Services for their dedication and commitment to our mission. Together, we have made a significant difference in the lives of those experiencing homelessness in our community.

As we move forward, we remain steadfast in our resolve to combat homelessness and provide vital support to those in need. With your continued support, I am confident that Wollongong Homeless Hub and Housing Services will achieve even greater success in the years to come.

Thank you for your unwavering support.

Sincerely,

Mandy Booker CEO

Wollongong Homeless Hub and Housing Services



Community Group of the Year 2023

WOLLONGONG HOMELESS HUB AND HOUSING SERVICES

"It's really recognition of the amount of work the team has done over the last 12 months, but also the last 40 years in the Illawarra Community," Ms Booker said.

"We're really privileged - we've got an amazing community, and we already knew we had an amazing community, but today's a representation of that."

Illawarra Mercury 20 January 2023

Outreach Services

This year saw a significant change in the way we provided some services with the introduction of a mobile service model. This change saw us take service delivery to a wider area and meet clients in their local community using our mobile service van along with our partnership with community centres and government agencies.

The introduction of this model not only reduced the need for clients to travel but allowed our staff and service to strengthen relationships with other local service providers.



Our mobile service van operates as a fully equipped office space and can deliver food, clothes and other emergency supplies directly to clients in need. The van has regularly visited Warrawong, Berkley, Warilla and Bellambi Community Centres as well as participating in regular evening outreaches beside Wollongong Train Station.

In February 2023 WHHHS also began providing support services from inside the Mangerton Community Room, which is a multi-purpose room within the Mangerton social housing estate. This has proven to be a very busy site with clients presenting with a range of issues. Cost of living pressures and food insecurity are major issues facing this community. In addition to weekly tenancy support services, we have been able to work with other community and government agencies and participate in several free “market days” within Mangerton distributing food, clothing, blankets and household items.

The outreach services team is also accompanied twice a week by a Services Australia staff member as part of the Services Australia Community Partnerships Pilot. This has shown a significant benefit to clients who are able to get immediate and direct support with any issues relating to Centrelink, Medicare and/or Child support.



Bobby is a 46-year-old man who has a complex history of homelessness. He suffers from schizophrenia, struggles with substance addiction and has had periods of incarceration. Bobby began working with WHHHS staff in 2022 whilst couch surfing. At that time he requested assistance with housing applications, paperwork, regular food and clothing.

Bobby was able to secure accommodation for brief periods in hotels and boarding houses but was finding it difficult to maintain any tenancy as he needed significant support. He began to regularly seek support from staff in our mobile service van when they attended Warrawong Community Centre.

Each week Bobby attended the mobile service van and was provided food support, assisted to read and understand any paperwork and given referrals to relevant services including Legal Aid and AOD services. WHHHS was also able to assist Bobby to replace lost ID, reconnect his phone, make contact with his daughter's care providers, set medical appointments and resolve Centrelink issues.

When Bobby identified he was ready for more intensive support, staff were able to advocate for him to be given temporary accommodation with WHHHS.

Bobby was also added to the By Name List which allowed a more coordinated response from agencies assisting him.

Bobby has since been offered a social housing property and after moving in he has continued to access the mobile service van at Warrawong for weekly assistance. While Bobby was very happy to be housed, it became evident he may need more intensive support for this tenancy to be successful in the long term. WHHHS staff requested his DCJ Client Service Officer to place a referral to The Glider Project for case management. This referral has now been accepted and Bobby is enjoying his new home with support from The Glider Project team.

With support from his Case Manager with The Glider Project, Bobby is now working towards fully furnishing his house, obtaining his driver's license, reducing debts, stabilising his mental health, learning, living and tenancy skills.





The Glider Project

This year The Glider Project continued to expand and provide intensive support services to clients with a tenancy at risk or who needed extra support to establish their tenancy. 2022-2023 has seen an increase in the number of individuals and families referred to the program. The flexible delivery of The Glider Project has allowed for a wide variety of clients to be assisted and issues to be addressed.

While referrals to The Glider Project generally focus on poor property care or issues with rent arrears, the team works closely with their clients to identify all the issues impacting their lives and their ability to remain successfully housed. This year clients have been assisted with: property care issues; support to access physical and mental health issues; support to access NDIS, drug and alcohol services; financial counseling; provision of food and material goods; support to access legal services; advocacy and support with schools; education and community inclusion activities.



All clients assisted by The Glider Project in 2022-2023 were successful in retaining their tenancy.



Louise is an Aboriginal woman who was referred to The Glider Project for assistance with establishing a new tenancy following the tragic death of her teenage son as well as experiencing a house fire within a short period of time of each other. Louise was struggling with the grief of losing her son, distressed at losing her home and physical belongings. She had also lost custody of other children due to the impact of past trauma and severe family violence.

When The Glider Project worker met with Louise she was overwhelmed, confused and unable to focus on what needed to be prioritised. With consent from Louise, The Glider Project worker was able to contact staff from other agencies who were involved in the care of this family and a case conference was held. The case conference included staff from Aboriginal health services, a family support agency, family violence agency and housing services.

With this coordinated response, the crisis and immediate safety needs of the family were addressed. These included the installation of security cameras, blinds, locks, and the provision of furniture to set up the home.

Louise requested support from The Glider Project worker and the AMS to help her and other family members with Sorry Business. WHHHS staff had the honour of supporting Louise with practical and emotional support while she planned and held a funeral service for her son.

Staff have assisted her to engage with grief counselling, address substance use and helped her find a Women's group to improve her connection to the community and pursue her interests.

Louise continues to have weekly contact with staff from The Glider Project as she looks to the future.





Together Home

In 2022-2023 WHHHS supported 15 clients in the Together Home program. These clients have a history of homelessness and complex needs. This support is delivered through an intensive case management model which is person-centred and focuses on living skills education, addressing physical and mental health needs, advocacy, along with direct practical support.

During 2022-2023 we saw the beginning of Tranche 3 and the continuation of Tranche 2 for the Together Home program. The highlights of this year included: several clients being linked with NDIS services for long-term support; a reduction in debt through Work and Development Orders; a client successfully completing rehabilitation; and sustained employment for three clients.

Some Together Home clients also benefitted from support provided by Services Australia via the Community Partnership Pilot program.

These clients had multiple barriers to successfully applying for the most appropriate income support payment for their circumstances.

By working with our Services Australia representative, we were able to overcome these barriers and the client's quality of life was vastly improved by being able to access the correct payment.





Kay & Biscuit

Kay is a 57-year-old women with a history of housing instability as a result of a workplace injury, multiple health concerns, ongoing mental health and family conflict. Prior to being housed with Together Home Kay had experienced 7 years of short-term or unstable housing options.

Once engaged with the Together Home program Kay was offered a property via The Housing Trust and WHHHS staff were able to assist with setting up that property. Staff enjoyed building a relationship with Kay while accompanying her to Bunnings and homeware stores as they worked together to create a home that Kay would feel comfortable in.

After moving Kay into her new home Kay was encouraged to look at her physical and mental health as they both had a significant impact on her everyday life. Kay was assisted to set and attend appointments with various health professionals. In addition to support with health issues, Kay was able to identify that she was lonely. Staff went with Kay to the RSPCA and a beautiful cat named Biscuit became her companion.

Over the period Kay was supported by the Together Home program she has experienced some setbacks including the death of her mother, additional health issues and the relocation of her family away from the Wollongong area.

However, with support from staff Kay has remained housed and working towards putting long-term supports in place.

Kay has been assisted with an NDIS application, one-off cleaning services when her health was poor and has been able to participate in other wellness activities.



Accommodation Services

Accommodation Services had a busy 12 months managing the ever-increasing demand in our community. Our Temporary Accommodation allows clients to be supported 7 days a week by qualified staff who can assist them with information, advocacy and referrals with the aim to help them address the issues contributing to their homelessness and help them to secure ongoing accommodation.

Our transitional accommodation provides medium-term accommodation to families who have experienced a housing crisis. Whilst in this program families have the opportunity to work with a case manager to help build stability and work towards long-term accommodation that suits their individual needs.



Over the last twenty years, while my name has remained the same, my role and title has changed. I am a primary school teacher in my profession, Aboriginal and Dutch in culture, a daughter, Granddaughter, Niece and both an Auntie and Great Auntie.



I'm also called Mummy by my gorgeous kids, my daughter who is 4 and my sons, one who is 2 and one who is 4 months old.

While my eldest two call me mummy, I am no longer living with them nor responsible for their daily care. This for me, has been the hardest experience of my life.

In May, 2021 just days before my first son was born. I sold my home. I wish I could turn back time. Myself and my two kids stayed with family or at hotels in Wollongong. We were lucky we could afford a roof over our head. It was impossible to find a stable place for us to live. Before selling, I applied for numerous rentals, housing trust properties and had an application with DCJ housing. At first, we weren't eligible for temporary accommodation. Once we were eligible, I made the call to links to home and days later, on the 4th of August 2021, my children were removed from my care with no prior alternative action or intervention.

It felt like my whole family, that were once so close, were torn from me. I kept fighting for my family and seemed to get nowhere. I was staying in motel style accommodation, caravan parks, short term rentals (that cost more than my fortnightly income) and in temporary accommodation. never missed time with my kids, I was studying and doing courses and counselling. I tried to work when I could but there was still nowhere affordable.



Before, I sold my home, I didn't realise what it would be like to be homeless. I thought of it as physical. I didn't realise it was so much more than having the same roof over your head each night. Homelessness takes away the sense of stability. You no longer have a place you can return to at the end of the day. A loss of not just the bricks and roofing but a loss of connection, belonging, security and safety. Every day the uncertainty of what lies ahead.

I first lost my home and then my family.

My time with my kids is definitely what I look forward to most. Although this time is treasured, leaving at the end tears me apart and I'm finding myself holding back tears.

My son was born legally blind. I brought feathers for him. My daughter picked out a little feather and said 'look it's a baby, nawww it's so cute' She then continued by saying 'but it needs it's mummy with it'. We then stuck a mummy, a daddy, a little girl and a baby boy on some paper to make a feather family. Our time together is irreplaceable.

She also said she wanted two mummies. Initially I thought she meant two different people as her mum. Her carer and 'Omie' as one and me as the other. I asked her who she wanted as the two mummies. Her reply was 'Tarni and Tarni, one mummy can be whenever she is and the other one can stay with me'. I would love nothing more than to be with them again.

The day I moved into temporary accommodation at the windmill, I also found out I was pregnant. It was unexpected and created additional challenges. I worried every day about what would happen if I didn't have stable accommodation by the time he was born. I also worried about how my children would feel if he remained with me, while they are currently unable to. The future was uncertain.



Although I was enrolled in Tafe and completing a certificate in legal services, working casually, engaged in counselling and parenting courses and actively fighting to resolve my own homelessness. Despite this, the current housing crisis, meant this was almost impossible. At the same time, I was going through court for my children. The DCJ caseworker had never met us yet was deciding their future. What I had done was ignored and my voice along with my children's' voices were silenced. I was constantly worried about what would happen when my son was born.



Then my temporary accommodation ran out. I had nowhere to go. I am so thankful that the Homeless Hub allowed me to stay on a week-by-week agreement. I am forever thankful for the staff at Wollongong Homeless hub as if it wasn't for them, I would have been living in a tent and my son would have been taken at birth. They helped me feel connected again and supported me to find accommodation and also gave me hope for my family.

In January, I was approved to be listed for priority housing. I provided endless documentation and support letters. Despite this, there was no time frame for when I may receive an offer.

A month before my son was born, I was offered a place. It was close to where my two older kids were living and I was so excited. It then took months of maintenance and my discovery of the giant hole in the roof and realisation that I wouldn't be moving in any time soon. I continued to apply for places wherever I could and engage with child protection caseworkers to ensure my son remained with me when he was born. I still worried how my older kids would handle this. This time the caseworkers got to know me and I had a tiny bit of hope.

The day before sorry day and only a month before my baby was due, I called housing. Initially they said there was nothing they could do. I cried on that phone call and told the person at the other end that the one thing remaining on the action plan was housing. My little one would be taken without a roof for us. That lady called me later in the evening and offered me a house. I went and viewed it and it was perfect! A few weeks later my son was born. His birth was the most intense of the three and I was scared he wouldn't come home with me. He did and is with me right now. I hope that soon my family is whole again but I am so thankful for where we are now. My sons middle name means 'bring together' and he has done exactly that.

Although this experience almost broke me and caused immeasurable hurt, I did not give up and I won't. The pain I feel is not my motivation. My motivation is my kids, to make a positive impact on others and to advocate for change. The stories of others I have heard while homeless and the indomitable will so many have.

Community Engagement

2022-2023 has seen an increase in the need for our services throughout the Illawarra and our call for help was answered time and again by our generous community providing food, toiletries and monetary donations. We are so thankful for the support and the various ways we have been able to engage with the local community.

Engagement Activities

- The 12 weeks of Christmas Campaign and Hamper Packing
- Malcolm Gibbs' bike ride
- Andrew Bell's Art Exhibition
- Amanda Harris and the team at N of One Solutions donated the creation of our Glider animation
- All of the schools who regularly support us with food drives and especially at Christmas time and Wrap up Homelessness Week.
- The team at the Story Mill hosted a movie night in partnership with us screening their movie Evicted.
- University of Sydney 180 Degrees Consulting who undertook project work for us.
- St George Illawarra Dragons for the 50/50 Raffle and their ongoing support through their gifts of game tickets for our clients.



Community Supporters



Holy Cross Greek Orthodox Church Wollongong

Horizon Bank

Australia Lock Company

Vista Club Dapto

QUOTA Group

Uniting Village Knitting Club

Blooms Chemist

The Grove Academy Wollongong

Northern District AFL

The Disability Trust

Legacy Wollongong

Objective Corporation

CK&CO

SSIO

Community Corrections

Breastscreen Illawarra

Dapto Uniting Church

Insight Safety Management

Orchid Belle Beauty

Tuning Par Excellence

Atelier Wealth

Wollongong High School

Nareena Hills Public School

Wollongong Flexi Learning Centre

McKeon's Swim School

World of learning Childcare

University of Wollongong

ACCM College

ECTARC Early Childhood Training

Stewart Street Community Pre School

College Cedar Christian

Thirroul Pre-school

St Marys High School

Miss Zoe's School of Dance

Toddlers Palace Kindergarten

Coniston Public School

Mount St Thomas Preschool

Towradgi Preschool

Bulli Community Preschool

Sandon Point Children's Centre

Smith Hill High School



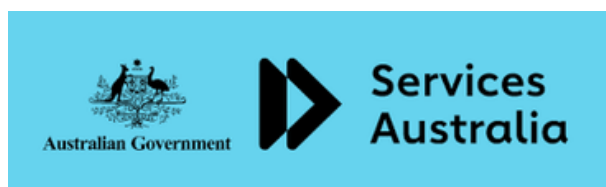
Our Community Partners



Communities
& Justice



Health





Our Corporate Supporters





Support Snapshot



53%

Men



46.5%

Women

0.4%

Other



25.8%



0.2%

Time since last permanent address

Less than 1 week ago	26.5%
1 week to 1 month ago	12.1%
More than 1 month, to 6 months ago	14%
More than 6 months, to 1 year ago	8.7%
More than 1 year, to 5 years ago	11.8%
More than 5 years ago	5.8%
Don't know	2.5%
N/A	18.7%



Support Snapshot

10,955



Nights a bed
was provided

9,996



Meals
Provided

602



Laundry/
Showers

169



Court
Support

251



Family &
Domestic
Violence
Support

316



Transport



Statistics Snapshot

2597



Clients

26



Employees

46



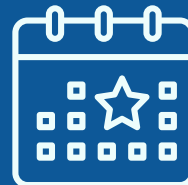
Volunteers

26



School &
Community Group
Food Drives

6



Events

\$93,540



Total Donation
Amount



Financial Reporting

The statements below represent the extract of the full audited report. The full audited report are available on request or available on the ACNC website.

Wollongong Homeless Hub and Housing Services Incorporated

ABN: 80 074 835 053

Statement of Profit or Loss and Other Comprehensive Income

For the Year Ended 30 June 2023

	Note	2023 \$	2022 \$
Revenue	4	2,362,651	3,054,176
Other revenue	4	1,246,044	345,704
		<u>3,608,695</u>	<u>3,399,880</u>
Employee benefits expense		(1,658,276)	(1,506,368)
Lease expenses	8	(332,346)	(440,085)
Program costs		(174,734)	(104,734)
Consulting fees		(86,709)	(102,518)
Office related expenses		(135,576)	(76,906)
Brokerage fees		(27,529)	(28,587)
Depreciation expense	9(a)	(41,122)	(16,428)
Finance expenses	13	(3,199)	(1,808)
Other expenses		(165,170)	(200,014)
Result for the year		<u>984,034</u>	<u>922,432</u>
Other comprehensive income for the year		-	-
Total comprehensive income for the year		<u>984,034</u>	<u>922,432</u>



Financial Reporting

Wollongong Homeless Hub and Housing Services Incorporated

ABN: 80 074 835 053

Balance Sheet

As at 30 June 2023

	Note	2023 \$	2022 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	5	3,514,446	5,762,024
Trade and other receivables	6	134,818	118,632
Other financial assets	7	314,013	313,279
Prepayments and deposits		24,700	451,261
TOTAL CURRENT ASSETS		3,987,977	6,645,196
NON-CURRENT ASSETS			
Right-of-use assets	8	651,699	1,017,005
Property, plant and equipment	9	2,207,309	57,670
TOTAL NON-CURRENT ASSETS		2,859,008	1,074,675
TOTAL ASSETS		6,846,985	7,719,871
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	10	94,516	475,933
Lease liabilities		306,676	352,296
Other liabilities	11	1,678,245	4,121,882
Employee benefits	12	90,203	100,399
TOTAL CURRENT LIABILITIES		2,169,640	5,050,510
NON-CURRENT LIABILITIES			
Lease liabilities		339,593	657,576
Employee benefits	12	43,671	28,740
Long-term provisions	13	81,720	78,521
Other liabilities	11	1,323,803	-
TOTAL NON-CURRENT LIABILITIES		1,788,787	764,837
TOTAL LIABILITIES		3,958,427	5,815,347
NET ASSETS		2,888,558	1,904,524
EQUITY			
Retained earnings		2,888,558	1,904,524



Financial Reporting

Wollongong Homeless Hub and Housing Services Incorporated

ABN: 80 074 835 053

Statement of Changes in Equity

For the Year Ended 30 June 2023

	Retained Earnings \$
Balance at 1 July 2022	1,904,524
Result for the year	<u>984,034</u>
Balance at 30 June 2023	<u><u>2,888,558</u></u>
Balance at 1 July 2021	982,092
Result for the year	<u>922,432</u>
Balance at 30 June 2022	<u><u>1,904,524</u></u>



Financial Reporting

Wollongong Homeless Hub and Housing Services Incorporated

ABN: 80 074 835 053

Statement of Cash Flows

For the Year Ended 30 June 2023

	Note	2023 \$	2022 \$
CASH FLOWS FROM OPERATING ACTIVITIES:			
Receipts from customers		2,518,142	7,573,989
Interest income		7,837	1,240
Payments to suppliers and employees		(2,272,357)	(2,002,589)
Interest paid		(3,242)	(12,667)
Net cash provided by/(used in) operating activities		250,380	5,559,973
CASH FLOWS FROM INVESTING ACTIVITIES:			
Payments for property, plant and equipment		(2,190,761)	(30,886)
Purchase of financial assets		(734)	(676)
Deposits paid on assets		-	(419,790)
Net cash provided by/(used in) investing activities		(2,191,495)	(451,352)
CASH FLOWS FROM FINANCING ACTIVITIES:			
Repayment of lease liabilities		(306,463)	(196,148)
Net cash provided by/(used in) financing activities		(306,463)	(196,148)
Net increase/(decrease) in cash and cash equivalents held		(2,247,578)	4,912,473
Cash and cash equivalents at beginning of year		5,762,024	849,551
Cash and cash equivalents at end of financial year	5	3,514,446	5,762,024

Contact Us



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